# **Hypez Hosting – Terms of Service (TOS)**

Effective Date: 07/02/2025

Welcome to Hypez Hosting. These Terms of Service ("Terms", "TOS") govern your access to and use of our hosting services, website, and related offerings (collectively, the "Services"). By using our Services, you agree to be bound by these Terms. If you do not agree, you may not use the Services.

1.

# **Eligibility**

You must be at least 13 years old to use our Services. If you are under the age of majority in your jurisdiction, you must have your parent or legal guardian's permission.

2.

# **Account Registration**

To access certain Services, you may be required to create an account. You are responsible for:

- Keeping your login credentials secure.
- Any activity under your account.
- Providing accurate and up-to-date information.

3.

# **Acceptable Use**

You agree not to use Hypez Hosting for:

- Hosting or distributing illegal content (e.g. pirated software, hate speech, child exploitation).
- Engaging in DDoS attacks, port scanning, or other malicious activities.
- Spamming, phishing, or distributing malware.
- Violating copyright, trademark, or other intellectual property rights.
- Harming or attempting to harm minors in any way.

Violation of this section may result in immediate suspension or termination of your account, without refund.

4.

# **Payments & Billing**

- All payments are processed securely through our authorized payment providers.
- Services are billed on a recurring basis (monthly, quarterly, yearly, etc.) unless stated otherwise.
- Failure to pay may result in service suspension or termination.
- Prices are subject to change with prior notice.

5.

# **Refund Policy**

Hypez Hosting offers refunds under limited conditions. Please read carefully:

- Refunds must be requested within 48 hours of the original purchase.
- A valid reason must be provided for the refund request.
- We reserve the right to deny refund requests that are vague, fraudulent, or unsupported by technical issues on our end.
- No refunds will be issued for:
  - Services suspended or terminated for TOS violations
  - Late cancellation or non-use of the service
  - Custom setup fees or one-time charges

To request a refund, please contact our support team at hello@hypezhosting.com within the refund window.

6.

# **Uptime & Service Guarantee**

While we strive to maintain high availability, we do not guarantee 100% uptime. Scheduled maintenance, network outages, or unforeseen circumstances may impact service availability.

**7**.

# **Data & Backups**

- You are solely responsible for maintaining backups of all your data.
- Hypez Hosting does not guarantee the backup, retention, or restoration of any data stored on our servers.
- We are not responsible for any data loss, corruption, or unavailability under any circumstances, regardless of cause.
- We strongly recommend that you regularly back up your data using your own tools or third-party services.

#### 8.

#### **Termination**

We reserve the right to suspend or terminate your account at any time, with or without notice, for any reason, including but not limited to:

- Violation of these Terms
- Illegal, abusive, or disruptive activity
- Non-payment or chargebacks

You may cancel your service at any time through your client panel or by contacting our support team.

#### 9.

# **Limitation of Liability**

To the maximum extent permitted by law, Hypez Hosting shall not be liable for:

- Indirect, incidental, special, or consequential damages.
- Loss of data, profits, or business opportunities.
- Damages exceeding the amount paid by you in the previous 30 days.

### 10.

### **Modifications to the Terms**

We may update these Terms from time to time. Changes will be posted on our website, and continued use of the Services indicates your acceptance of the new Terms.

# 11.

# **Privacy Policy**

Use of our Services is also governed by our Privacy Policy, which explains how we collect, use, and protect your data.

# **12**.

# **Governing Law**

These Terms are governed by the laws of the United States, without regard to its conflict of law principles.

# 13.

### **Contact**

If you have questions about these Terms, contact us at:

Email: hello@hypezhosting.com

Website: https://hypezhosting.com